#### **Brochure 2024**

www.obsidianoffices.net

**Serviced Offices** 

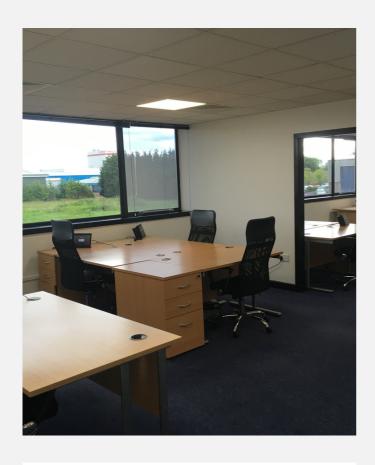
**Meeting Room Hire** 

**Virtual Offices** 



## obsidian

Innovate with Integrity, Thrive in Exclusive Excellence



When starting-up, traditional office space can be daunting to say the least. There are so many aspects that will require your full attention, therefore taking a short-term serviced office where the space can grow with you could be the perfect solution for your company. The added benefit of having virtual office services and administrative support at your fingertips; allows you to concentrate on the growth and development of your business.

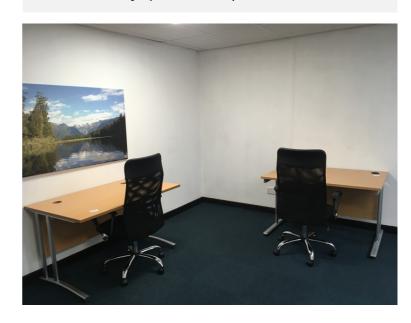
From £140.00 per month...

## Professional Office Space

Our Serviced Offices come in many shapes and sizes so that we can provide the right office space for your company.

All office space comes with furnishing options depending on your needs, free Internet connection and the use of facilities within the building.

We pride ourselves on our flexible work-space and dependable service, which will allow you to use as much or as little of our services as you require. Obsidian Offices are here to help you make the most of your business and we want your time with us to be as enjoyable as possible.



- Desk
- Chair
- Cleaning
- Heating
- Lighting
- Air Conditioning
- Parking
- 24 Hour Access
- Reception Services
- Kitchen Facilities
- Registered Business Address
- All Business Correspondence can be Received on your Behalf
- Parcels Received on your Behalf
- Access to Meeting Room Facilities
- Access to Network Printer
- Access to Telephone Answering Services
- Access to Administration Support

## What do I get with a Serviced Office?



Offices available for 1 - 10 people



#### Optional Extras

HiHi2 Handsets available from £10 per month



Superfast Fibre Internet available up to IGB





The service delivered by the staff at Obsidian is second to none!

The reception team are some of the most professional and helpful I have dealt with and it is always a pleasure to work with them when running training courses or booking out rooms.

Nothing is too much trouble and the ladies on reception consistently go above and beyond to help.

Keep up the good work!

Stephanie Leese, GroundWork

This is the best virtual service I've ever used. The staff are always helpful and courteous to all my clients. They go to the extra mile to provide thorough and useful messages to myself. This has definitely led to a more successful business and a higher rate of securing appointments.



James McLachlan, M-Survey

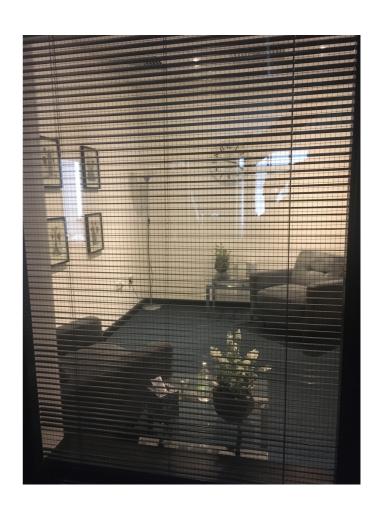


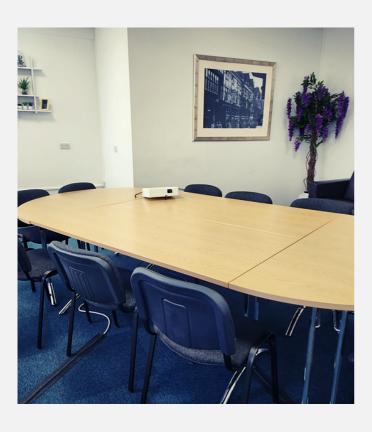
We are very pleased with the service that Obsidian Offices provides. the staff are very professional, helpful and friendly. the meeting rooms themselves are very comfortable and quiet. I would have no hesitation in recommending Obsidian Offices to any business.

Terry Phillips, Phillips & Co

## Meeting Room Hire

Obsidian Offices provides the perfect environment for your meetings, meeting room hire in Chester needn't be met with trepidation. We have 2 rooms to choose from, each creating a different atmosphere to suit the tone of your meeting; formal or informal, big or small, training or appraisal.





With a convenient Chester location, free onsite parking and a receptionist to greet your visitors it will create the professional image you need. All rooms come with Wi-Fi and water as standard and refreshments and lunch can be provided as and when you need them. Give your clients the right impression of your business from the beginning and ensure your meetings go smoothly, every time.

## Daily Desk

Private Office Hire doesn't
have to cost the earth.
Obsidian Offices provides
a professional and
convenient flexible option
for you to utilise once a
week, once a month or just
when you're having one of
those weeks where you
don't seem to be getting
anything done!





The office is available to book by the day, all you need to bring is your laptop and we take care of the rest. Fast internet is included in the cost of the office so your online meetings can go ahead without disruption.





Full professional video conferencing facilities available to connect you with the rest of your team

#### **Russell Suite**

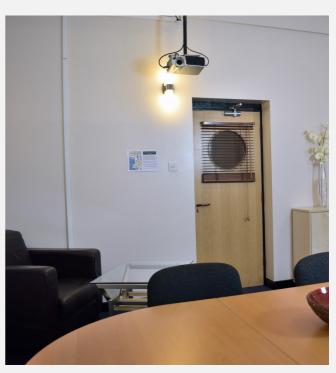
- Formal Meetings
- Training Sessions
- Presentations
- Board Meetings
- Staff Meetings
- Strategy Meetings
- Conference Calls
- Video Conferencing



## **Engracia Suite**

- Formal Meetings
- Discussing any HR Matters
- Interviews
- Staff Meetings
- Photo Shoots
- Strategy Meetings
- Looking through drawings or plans
- Presentations

from £20.00 per hour





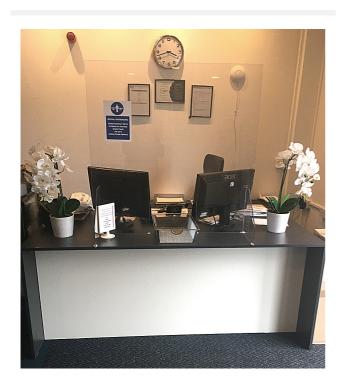
## Ricard Lounge

- Informal Meetings
- One-to-ones
- Making Private Calls
- Discussing any HR Matters
- Interviews
- Appraisals
- Counselling sessions

from £15.00 per hour



# What is a Virtual Office?



A Virtual Office in literal terms means that you have an office address, an office number and a Virtual Receptionist with us but you don't have a physical office space at Obsidian Offices. You have the option to hold meetings, using one of our Meeting Rooms, which can further reinforce the illusion that you have a physical office. It provides the perfect corporate image through a completely virtual presence. A professional and welcoming image is projected to your customers over the phone through our fully staffed reception desk.



We came to Obsidian as they're perfectly located for us and they offer a range of services we can pick and choose from/bolt on as and when needed but we've stayed for the quality of service; they're big enough to handle anything and small enough to care.

One example being that they kept an eye out for receiving our google verification code in the post while I was on holiday and emailed the code through to me as soon as it arrived so we didn't miss the deadline for verifying our profile address; add in the 'keep in touch' contact through the COVID-19 and you know you're more than an invoice to them

Charles O'Kell, UK Pro Build



#### How our Business Address Works

### Advertise and use our address as your business address

You may use the address as your registered business address with Companies House and you can use the address on your stationary, email signatures and online directories

#### Your own Personal Assistant will handle your mail

We email you a summary of what has arrived each day. We can accept large deliveried on your behalf which can be held for collection

## You decide what you want to do with your mail

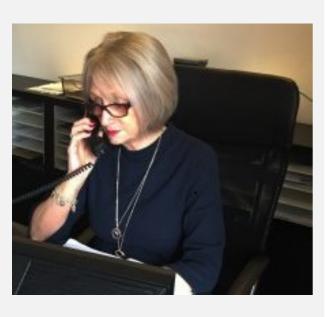
We can scan the contents of your letters to be sent to your email or online storage, we can hold your mail for collection or we can forward all or specific items of mail to your home address as and when you want us to

# Why use a Business Address?

A Business Address provides a professional image which inspires confidence in customers and suppliers and gives you the practicality of having a physical location



from £45.00 per month



Are you plagued by missed calls or messages left from prospective clients with no return information? Did you know that 9 out of 10 people don't leave messages on answer machines? Imagine how many potential customers you have missed because there are times when you are simply unable to answer your calls.

from £70.00 per month

#### How our Telephone Answering Service Works

#### Divert your calls to us

You can divert all business calls to us, or if after a certain amount of rings you do not pick up, we can answer the call so that your customers can always talk to someone

#### Our Receptionist will greet your callers

When a caller rings your unique number, our Receptionist will answer in your company name, finding out all the information you require

#### We deal with your calls

We can transfer calls to your office or mobile, or we can simply take messages for you. Whatever you need us to do from taking orders, booking in appointments to scheduling engineer visits, tailor this service to the needs of your business.

#### We can forward on any messages to you

We can forward any messages via email, text message or WhatsApp, or we can verbally relay the message on a call. Our business is built on customer services, we are not a call-centre, we understand the needs of your business



From welcoming our guests to handling our calls, the service we have received over the years from Obsidian has been efficient, friendly and nothing short of superb.

We have recommended their services – ideal for both established businesses and for start ups – to many of our clients.

Simon Davies, Roodee Web Design

#### Find the Right Package for Your Company



## Administration is an important part of any business, however there are times when it gets pushed to the bottom of your priority list

As more important things come up day-to-day they often take precedence over the admin task that have been on the bottom of your list for weeks. Obsidian Offices has the perfect solution for this. With our Administrative Services you can use us on an ad-hoc basis as and when you need us, for £20 an hour we can help with those boring tasks and help get your list that little bit smaller!

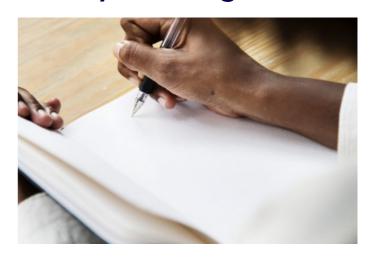
#### **Word Processing**



Printing & Scanning



**Diary Management** 



**Customer Services** 



# Why Choose Obsidian Offices?



Flexible Contracts from 1 month



Professional Meeting Rooms



Telephone Answering Service



Reliable and Fast Fibre Internet Connection



**Fully Serviced** 



Want to find out more?

Visit: www.obsidianoffices.net

Or Call 01244 394 200 to talk to a member of our team



Obsidian Offices came highly recommended to us when we were looking for new premises and they have certainly proved their mettle. The well maintained facilities are modern and welcoming and we are very happy with the services provided by the staff, who are efficient and friendly. With IT services and meeting rooms in the building, what more could we ask for?

Renee Van Der Laan, Chesterman Swann & Co



Bring your business dreams to life...

# Obsidian

Innovate with Integrity, Thrive in Exclusive Excellence

CHANTRY COURT
CHESTER
CHI 4QN
01244 394 200
enquiries@obsidianoffices.net
www.obsidianoffices.net

